

MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:
10000514950-MSC-ACCREDIA-ITA

Initial certification date:
01 January 2022

Valid:
27 June 2024 – 26 June 2027

This is to certify that the management system of

REACTIVE S.r.l.

Via dei Missaglia, 97 - 20142 Milano (MI) - Italy

and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Quality Management System standard:

ISO 9001:2015

This certificate is valid for the following scope:

Services of analysis, design (including the architectural), development, installation, roll out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure;

Disaster Recovery and Business Continuity services;

integration services of information and communication structures and products;

provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market;

provision of application management services: software maintenance and functional support for banking and insurance applications;

marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education;

management, organizational and thematic consulting services related to primary and support activities; areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites

accessibility;

services in security sectors; localized in accordance with customer needs; retention of

Place and date:
Vimercate (MB), 14 June 2024



SGQ N° 003 A
SGA N° 003 D
SGE N° 007 M
SCR N° 004 F

EMAS N° 009 P
PRD N° 003 B
PRS N° 094 C
SST N° 002 G

Membro di MLA EA per gli schemi di accreditamento
SGQ, SGA, PRD, PRS, ISP, GIIG, LAB e LAT, di MLA IAF
per gli schemi di accreditamento SGQ, SGA, SSI, FSM
e PRD e di MRA ILAC per gli schemi di accreditamento
LAB, MED, LAT e ISP

For the issuing office:
DNV - Business Assurance
Via Energy Park, 14, - 20871 Vimercate (MB) - Italy



Claudia Baroncini
Management Representative



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**digital documents service provided also on behalf of a third party
(IAF: 33, 37, 35, 29, 34)**





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Appendix to Certificate

REACTIVE S.r.l.

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
REACTIVE S.r.l.	Via dei Missaglia, 97 - 20142 Milano (MI) - Italy	Services of analysis, design (including the architectural), development, installation, roll out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education; management, organizational and thematic consulting services related to primary and support activities; areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; services in security sectors; localized in accordance with customer needs; retention of digital documents service provided also on behalf of a third party

Site Name	Site Address	Site Scope
REACTIVE S.r.l.	Via Casal Boccone, 188/190 - 00137 Roma (RM) - Italy	<p>Services of analysis, design (including the architectural), development, installation, roll out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education; management, organizational and thematic consulting services related to primary and support activities; areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; services in security sectors; localized in accordance with customer needs; retention of digital documents service provided also on behalf of a third party</p>

Site Name	Site Address	Site Scope
REACTIVE S.r.l.	Via dello Scalo Prenestino, 15 - 00159 Roma (RM) - Italy	<p>Services of analysis, design (including the architectural), development, installation, roll out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education; management, organizational and thematic consulting services related to primary and support activities; areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; services in security sectors; localized in accordance with customer needs; retention of digital documents service provided also on behalf of a third party</p>

Site Name	Site Address	Site Scope
REACTIVE S.r.l.	Via della Repubblica, 77 - 87100 Cosenza (CS) - Italy	<p>Services of analysis, design (including the architectural), development, installation, roll out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education; management, organizational and thematic consulting services related to primary and support activities; areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; services in security sectors; localized in accordance with customer needs; retention of digital documents service provided also on behalf of a third party</p>



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REACTIVE S.r.l.	Via F. Lauria - Centro Direzionale Isola F8 - 80143 Napoli (NA) - Italy	<p>Services of analysis, design (including the architectural), development, installation, roll out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education; management, organizational and thematic consulting services related to primary and support activities; areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; services in security sectors; localized in accordance with customer needs; retention of digital documents service provided also on behalf of a third party</p>

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REACTIVE S.r.l.	Viale Antonio Gramsci, 42 - 50132 Firenze (FI) - Italy	<p>Services of analysis, design (including the architectural), development, installation, roll out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education; management, organizational and thematic consulting services related to primary and support activities; areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; services in security sectors; localized in accordance with customer needs; retention of digital documents service provided also on behalf of a third party</p>

Site Name	Site Address	Site Scope
REACTIVE S.r.l.	Rotonda Giuseppe Antonio Torri, 9 - 40127 Bologna (BO) - Italy	<p>Services of analysis, design (including the architectural), development, installation, roll out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education; management, organizational and thematic consulting services related to primary and support activities; areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; services in security sectors; localized in accordance with customer needs; retention of digital documents service provided also on behalf of a third party</p>



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REACTIVE S.r.l.	Via Germania, 8 - 35131 Padova (PD) - Italy	<p>Services of analysis, design (including the architectural), development, installation, roll out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education; management, organizational and thematic consulting services related to primary and support activities; areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; services in security sectors; localized in accordance with customer needs; retention of digital documents service provided also on behalf of a third party</p>

Site Name	Site Address	Site Scope
REACTIVE S.r.l.	Corso Svizzera, 185 - 10149 Torino (TO) - Italy	<p>Services of analysis, design (including the architectural), development, installation, roll out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education; management, organizational and thematic consulting services related to primary and support activities; areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; services in security sectors; localized in accordance with customer needs; retention of digital documents service provided also on behalf of a third party</p>



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REACTIVE S.r.l.	c/o Open Campus - Località Sa Illetta, s.s. 195 km - 09123 Cagliari (CA) - Italy	<p>Services of analysis, design (including the architectural), development, installation, roll out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education; management, organizational and thematic consulting services related to primary and support activities; areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; services in security sectors; localized in accordance with customer needs; retention of digital documents service provided also on behalf of a third party</p>