

MANAGEMENT SYSTEM CERTIFICATE

Site certificate No.:
CERT-00868-96-AQ-ROM-SINCERT-CC4

Valid:
27 June 2024 – 26 June 2027

Belongs to main certificate number:
CERT-00868-96-AQ-ROM-SINCERT

This is to certify that the centrally implemented management system for

REACTIVE S.r.l.

Via di Casal Boccone, 188/190 - 00137 Roma (RM) - Italy

and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Quality Management System standard:

ISO 9001:2015

This certificate is valid for the following site scope:

Services of analysis, design (including architectural design), development, installation, testing and maintenance, hardware and software integration (products, IT structures and communication) of information systems, public interface systems and products (portals) in compliance with accessibility requirements, software products, multimedia applications, and the design and provision of: call center services (Service Desk), assistance, functional, technical and operational management of information systems and network infrastructures; Disaster Recovery and Business Continuity services; integration services for IT and communication products and structures; development services and products: analysis, design, development, release of software products and application solutions for the banking and insurance market; application management services: maintenance and application support of software for banking and insurance applications; marketing, installation, assistance and maintenance services of third-party software products; marketing of electrical, electronic and IT equipment; specialized and basic training services in classroom and remotely in the ICT, managerial and education fields; management, organizational and thematic consulting services on primary and support activities; specialized services: for electronic publishing, communication and document management; consulting for accounting systems and website accessibility; services in the security sectors, localized according to customer needs; Service of preservation of IT documents also on behalf of third parties. (IAF: 33, 37, 35, 29, 34)

Place and date:
Vimercate (MB), 28 May 2025



SGQ N° 003 A
SGA N° 003 D
SGE N° 007 M
SCR N° 004 F

EMAS N° 009 P
PRD N° 003 B
PRS N° 094 C
SSI N° 002 G

Membro di MLA EA per gli schemi di accreditamento SGQ, SGA, PRD, PRS, ISP, GHG, LAB e LAT, di MLA IAF per gli schemi di accreditamento SGQ, SGA, SSI, FSM e PRD e di MRA ILAC per gli schemi di accreditamento LAB, MED, LAT e ISP

For the issuing office:
DNV - Business Assurance
Via Energy Park, 14, - 20871 Vimercate (MB) - Italy



Claudia Baroncini
Management Representative

Appendix to Certificate

REACTIVE S.r.l.

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
REACTIVE S.r.l.	Via di Casal Boccone, 188/190 - 00137 Roma (RM) - Italy	Services of analysis, design (including architectural design), development, installation, testing and maintenance, hardware and software integration (products, IT structures and communication) of information systems, public interface systems and products (portals) in compliance with accessibility requirements, software products, multimedia applications, and the design and provision of: call center services (Service Desk), assistance, functional, technical and operational management of information systems and network infrastructures; Disaster Recovery and Business Continuity services; integration services for IT and communication products and structures; development services and products: analysis, design, development, release of software products and application solutions for the banking and insurance market; application management services: maintenance and application support of software for banking and insurance applications; marketing, installation, assistance and maintenance services of third-party software products; marketing of electrical, electronic and IT equipment; specialized and basic training services in classroom and remotely in the ICT, managerial and education fields; management, organizational and thematic consulting services on primary and support activities; specialized services: for electronic publishing, communication and document management; consulting for accounting systems and website accessibility; services in the security sectors, localized according to customer needs; Service of preservation of IT documents also on behalf of third parties. (IAF: 33, 37, 35, 29, 34)

Site Name	Site Address	Site Scope
REACTIVE S.r.l.	Via dello Scalo Prenestino, 15 - 00159 Roma (RM) - Italy	<p>Services of analysis, design (including architectural design), development, installation, testing and maintenance, hardware and software integration (products, IT structures and communication) of information systems, public interface systems and products (portals) in compliance with accessibility requirements, software products, multimedia applications, and the design and provision of: call center services (Service Desk), assistance, functional, technical and operational management of information systems and network infrastructures; Disaster Recovery and Business Continuity services; integration services for IT and communication products and structures; development services and products: analysis, design, development, release of software products and application solutions for the banking and insurance market; application management services: maintenance and application support of software for banking and insurance applications; marketing, installation, assistance and maintenance services of third-party software products; marketing of electrical, electronic and IT equipment; specialized and basic training services in classroom and remotely in the ICT, managerial and education fields; management, organizational and thematic consulting services on primary and support activities; specialized services: for electronic publishing, communication and document management; consulting for accounting systems and website accessibility; services in the security sectors, localized according to customer needs; Service of preservation of IT documents also on behalf of third parties.</p>

Site Name	Site Address	Site Scope
REACTIVE S.r.l.	Corso Como, 15 - 20154 Milano (MI) - Italy	<p>Services of analysis, design (including architectural design), development, installation, testing and maintenance, hardware and software integration (products, IT structures and communication) of information systems, public interface systems and products (portals) in compliance with accessibility requirements, software products, multimedia applications, and the design and provision of: call center services (Service Desk), assistance, functional, technical and operational management of information systems and network infrastructures; Disaster Recovery and Business Continuity services; integration services for IT and communication products and structures; development services and products: analysis, design, development, release of software products and application solutions for the banking and insurance market; application management services: maintenance and application support of software for banking and insurance applications; marketing, installation, assistance and maintenance services of third-party software products; marketing of electrical, electronic and IT equipment; specialized and basic training services in classroom and remotely in the ICT, managerial and education fields; management, organizational and thematic consulting services on primary and support activities; specialized services: for electronic publishing, communication and document management; consulting for accounting systems and website accessibility; services in the security sectors, localized according to customer needs; Service of preservation of IT documents also on behalf of third parties.</p>

Site Name	Site Address	Site Scope
REACTIVE S.r.l.	Str. P.le per Casamassima, Km. 3 - 70010 Valenzano (BA) - Italy	<p>Services of analysis, design (including architectural design), development, installation, testing and maintenance, hardware and software integration (products, IT structures and communication) of information systems, public interface systems and products (portals) in compliance with accessibility requirements, software products, multimedia applications, and the design and provision of: call center services (Service Desk), assistance, functional, technical and operational management of information systems and network infrastructures; Disaster Recovery and Business Continuity services; integration services for IT and communication products and structures; development services and products: analysis, design, development, release of software products and application solutions for the banking and insurance market; application management services: maintenance and application support of software for banking and insurance applications; marketing, installation, assistance and maintenance services of third-party software products; marketing of electrical, electronic and IT equipment; specialized and basic training services in classroom and remotely in the ICT, managerial and education fields; management, organizational and thematic consulting services on primary and support activities; specialized services: for electronic publishing, communication and document management; consulting for accounting systems and website accessibility; services in the security sectors, localized according to customer needs; Service of preservation of IT documents also on behalf of third parties.</p>

Site Name	Site Address	Site Scope
REACTIVE S.r.l.	Rotonda Giuseppe Antonio Torri, 9 - 40127 Bologna (BO) - Italy	<p>Services of analysis, design (including architectural design), development, installation, testing and maintenance, hardware and software integration (products, IT structures and communication) of information systems, public interface systems and products (portals) in compliance with accessibility requirements, software products, multimedia applications, and the design and provision of: call center services (Service Desk), assistance, functional, technical and operational management of information systems and network infrastructures; Disaster Recovery and Business Continuity services; integration services for IT and communication products and structures; development services and products: analysis, design, development, release of software products and application solutions for the banking and insurance market; application management services: maintenance and application support of software for banking and insurance applications; marketing, installation, assistance and maintenance services of third-party software products; marketing of electrical, electronic and IT equipment; specialized and basic training services in classroom and remotely in the ICT, managerial and education fields; management, organizational and thematic consulting services on primary and support activities; specialized services: for electronic publishing, communication and document management; consulting for accounting systems and website accessibility; services in the security sectors, localized according to customer needs; Service of preservation of IT documents also on behalf of third parties.</p>

Site Name	Site Address	Site Scope
REACTIVE S.r.l.	Località Sa Illetta, S.S. 195 km. 2,3 c/o Open Campus - 09123 Cagliari (CA) - Italy	<p>Services of analysis, design (including architectural design), development, installation, testing and maintenance, hardware and software integration (products, IT structures and communication) of information systems, public interface systems and products (portals) in compliance with accessibility requirements, software products, multimedia applications, and the design and provision of: call center services (Service Desk), assistance, functional, technical and operational management of information systems and network infrastructures; Disaster Recovery and Business Continuity services; integration services for IT and communication products and structures; development services and products: analysis, design, development, release of software products and application solutions for the banking and insurance market; application management services: maintenance and application support of software for banking and insurance applications; marketing, installation, assistance and maintenance services of third-party software products; marketing of electrical, electronic and IT equipment; specialized and basic training services in classroom and remotely in the ICT, managerial and education fields; management, organizational and thematic consulting services on primary and support activities; specialized services: for electronic publishing, communication and document management; consulting for accounting systems and website accessibility; services in the security sectors, localized according to customer needs; Service of preservation of IT documents also on behalf of third parties.</p>

Site Name	Site Address	Site Scope
REACTIVE S.r.l.	Via della Repubblica, 77 - 87100 Cosenza (CS) - Italy	<p>Services of analysis, design (including architectural design), development, installation, testing and maintenance, hardware and software integration (products, IT structures and communication) of information systems, public interface systems and products (portals) in compliance with accessibility requirements, software products, multimedia applications, and the design and provision of: call center services (Service Desk), assistance, functional, technical and operational management of information systems and network infrastructures; Disaster Recovery and Business Continuity services; integration services for IT and communication products and structures; development services and products: analysis, design, development, release of software products and application solutions for the banking and insurance market; application management services: maintenance and application support of software for banking and insurance applications; marketing, installation, assistance and maintenance services of third-party software products; marketing of electrical, electronic and IT equipment; specialized and basic training services in classroom and remotely in the ICT, managerial and education fields; management, organizational and thematic consulting services on primary and support activities; specialized services: for electronic publishing, communication and document management; consulting for accounting systems and website accessibility; services in the security sectors, localized according to customer needs; Service of preservation of IT documents also on behalf of third parties.</p>

Site Name	Site Address	Site Scope
REACTIVE S.r.l.	Viale Antonio Gramsci, 42 - 50132 Firenze (FI) - Italy	<p>Services of analysis, design (including architectural design), development, installation, testing and maintenance, hardware and software integration (products, IT structures and communication) of information systems, public interface systems and products (portals) in compliance with accessibility requirements, software products, multimedia applications, and the design and provision of: call center services (Service Desk), assistance, functional, technical and operational management of information systems and network infrastructures; Disaster Recovery and Business Continuity services; integration services for IT and communication products and structures; development services and products: analysis, design, development, release of software products and application solutions for the banking and insurance market; application management services: maintenance and application support of software for banking and insurance applications; marketing, installation, assistance and maintenance services of third-party software products; marketing of electrical, electronic and IT equipment; specialized and basic training services in classroom and remotely in the ICT, managerial and education fields; management, organizational and thematic consulting services on primary and support activities; specialized services: for electronic publishing, communication and document management; consulting for accounting systems and website accessibility; services in the security sectors, localized according to customer needs; Service of preservation of IT documents also on behalf of third parties.</p>

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REACTIVE S.r.l.	Via F. Lauria - Centro Direzionale Isola F8 - 80143 Napoli (NA) - Italy	<p>Services of analysis, design (including architectural design), development, installation, testing and maintenance, hardware and software integration (products, IT structures and communication) of information systems, public interface systems and products (portals) in compliance with accessibility requirements, software products, multimedia applications, and the design and provision of: call center services (Service Desk), assistance, functional, technical and operational management of information systems and network infrastructures; Disaster Recovery and Business Continuity services; integration services for IT and communication products and structures; development services and products: analysis, design, development, release of software products and application solutions for the banking and insurance market; application management services: maintenance and application support of software for banking and insurance applications; marketing, installation, assistance and maintenance services of third-party software products; marketing of electrical, electronic and IT equipment; specialized and basic training services in classroom and remotely in the ICT, managerial and education fields; management, organizational and thematic consulting services on primary and support activities; specialized services: for electronic publishing, communication and document management; consulting for accounting systems and website accessibility; services in the security sectors, localized according to customer needs; Service of preservation of IT documents also on behalf of third parties.</p>

Site Name	Site Address	Site Scope
REACTIVE S.r.l.	Piazza Aldo Moro, 10 - 35127 Padova (PD) - Italy	<p>Services of analysis, design (including architectural design), development, installation, testing and maintenance, hardware and software integration (products, IT structures and communication) of information systems, public interface systems and products (portals) in compliance with accessibility requirements, software products, multimedia applications, and the design and provision of: call center services (Service Desk), assistance, functional, technical and operational management of information systems and network infrastructures; Disaster Recovery and Business Continuity services; integration services for IT and communication products and structures; development services and products: analysis, design, development, release of software products and application solutions for the banking and insurance market; application management services: maintenance and application support of software for banking and insurance applications; marketing, installation, assistance and maintenance services of third-party software products; marketing of electrical, electronic and IT equipment; specialized and basic training services in classroom and remotely in the ICT, managerial and education fields; management, organizational and thematic consulting services on primary and support activities; specialized services: for electronic publishing, communication and document management; consulting for accounting systems and website accessibility; services in the security sectors, localized according to customer needs; Service of preservation of IT documents also on behalf of third parties.</p>

Site Name	Site Address	Site Scope
REACTIVE S.r.l.	Corso Svizzera, 185 - 10149 Torino (TO) - Italy	<p>Services of analysis, design (including architectural design), development, installation, testing and maintenance, hardware and software integration (products, IT structures and communication) of information systems, public interface systems and products (portals) in compliance with accessibility requirements, software products, multimedia applications, and the design and provision of: call center services (Service Desk), assistance, functional, technical and operational management of information systems and network infrastructures; Disaster Recovery and Business Continuity services; integration services for IT and communication products and structures; development services and products: analysis, design, development, release of software products and application solutions for the banking and insurance market; application management services: maintenance and application support of software for banking and insurance applications; marketing, installation, assistance and maintenance services of third-party software products; marketing of electrical, electronic and IT equipment; specialized and basic training services in classroom and remotely in the ICT, managerial and education fields; management, organizational and thematic consulting services on primary and support activities; specialized services: for electronic publishing, communication and document management; consulting for accounting systems and website accessibility; services in the security sectors, localized according to customer needs; Service of preservation of IT documents also on behalf of third parties.</p>