

STATEMENT

Certificate no.:
C605955

Initial certification date:
19 April 2023

Valid:
10 July 2026 – 09 July 2029

This is to certify that the management system of

ALMAVIVA S.p.A.

Via di Casal Boccone, 188/190 - 00137 Roma (RM) - Italy

and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Privacy Information Management System standard:

ISO/IEC 27701:2019

This certificate is valid for the following scope:

The Privacy Information Management System with the role of PII processor for the following processes and services:

Design and provision of services of SW application development, management and maintenance.

Design and provision of hosting, disaster recovery, business continuity and Cybersecurity.

IT/OT technical and operational management services, H24 monitoring of IT systems, networks and applications also through the use of third party Data Center.

Design and provision of cloud computing managed services such as IaaS, PaaS, SaaS and FaaS.

Design and provision Security Operation Center (SOC) services and Incident Response services in the field of IT/OT, through CSIRT function (Computer Security Incident Response Team)

Design and provision of:

Call center services.

Digital Identity services and application security services provided as a service and on customer's premise.

Modeling, design, and implementation of IT solutions for data interoperability.

Design, implementation and maintenance of IT solutions for application cooperation.

Delivery and management of web sites and web portal services.

Place and date:
Vimercate (MB), 30 June 2026

For the issuing office:
DNV - Business Assurance
Via Energy Park, 14, - 20871 Vimercate (MB) - Italy



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Claudia Baroncini
Management Representative

Certificate no.: C605955
Place and date: Vimercate (MB), 30 June 2026

Delivery of content management services.
Delivery and management of “apps” for mobile devices.
Server farm management and remote digital signature services.
Photo interpretation services.
Retention of digital documents service provided also on behalf of a third party.
In accordance with the Statement of Applicability, version 16.0 of 06/03/2026

This certificate depends on the validity of the ISO/IEC 27001 certificate number:



Appendix to Certificate

ALMAVIVA S.p.A.

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Via di Casal Boccone, 188/190 - 00137 Roma (RM) - Italy	The Privacy Information Management System with the role of PII processor for the following processes and services: Design and provision of services of SW application development, management and maintenance.Design and provision of hosting, disaster recovery, business continuity and Cybersecurity.IT/OT technical and operational management services, H24 monitoring of IT systems, networks and applications also through the use of third party Data Center. Design and provision of cloud computing managed services such as IaaS, PaaS, SaaS and FaaS.Design and provision Security Operation Center (SOC) services and Incident Response services in the field of IT/OT, through CSIRT function (Computer Security Incident Response Team)Design and provision of:Call center services. Digital Identity services and application security services provided as a service and on customer's premise. Modeling, design, and implementation of IT solutions for data interoperability. Design, implementation and maintenance of IT solutions for application cooperation.Delivery and management of web sites and web portal services. Delivery of content management services. Delivery and management of "apps" for mobile devices. Server farm management and remote digital signature services. Photo interpretation services. Retention of digital documents service provided also on behalf of a third party.In accordance with the Statement of Applicability, version 16.0 of 06/03/2026

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Corso Como, 15 - 20154 Milano (MI) - Italy	The Privacy Information Management System with the role of PII processor for the following processes and services: Design and provision of services of SW application development, management and maintenance. Design and provision of hosting, disaster recovery, business continuity and Cybersecurity. IT/OT technical and operational management services, H24 monitoring of IT systems, networks and applications also through the use of third party Data Center. Design and provision of cloud computing managed services such as IaaS, PaaS, SaaS and FaaS. Design and provision Security Operation Center (SOC) services and Incident Response services in the field of IT/OT, through CSIRT function (Computer Security Incident Response Team) Design and provision of: Call center services. Digital Identity services and application security services provided as a service and on customer's premise. Modeling, design, and implementation of IT solutions for data interoperability. Design, implementation and maintenance of IT solutions for application cooperation. Delivery and management of web sites and web portal services. Delivery of content management services. Delivery and management of "apps" for mobile devices. Server farm management and remote digital signature services. Photo interpretation services. Retention of digital documents service provided also on behalf of a third party. In accordance with the Statement of Applicability, version 16.0 of 06/03/2026

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Piazza Aldo Moro, 10 - 35127 Padova (PD) - Italy	The Privacy Information Management System with the role of PII processor for the following processes and services: Design and provision of services of SW application development, management and maintenance. Design and provision of hosting, disaster recovery, business continuity and Cybersecurity. IT/OT technical and operational management services, H24 monitoring of IT systems, networks and applications also through the use of third party Data Center. Design and provision of cloud computing managed services such as IaaS, PaaS, SaaS and FaaS. Design and provision Security Operation Center (SOC) services and Incident Response services in the field of IT/OT, through CSIRT function (Computer Security Incident Response Team) Design and provision of: Call center services. Digital Identity services and application security services provided as a service and on customer's premise. Modeling, design, and implementation of IT solutions for data interoperability. Design, implementation and maintenance of IT solutions for application cooperation. Delivery and management of web sites and web portal services. Delivery of content management services. Delivery and management of "apps" for mobile devices. Server farm management and remote digital signature services. Photo interpretation services. Retention of digital documents service provided also on behalf of a third party. In accordance with the Statement of Applicability, version 16.0 of 06/03/2026

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Via dell' Arsenale, 13 - 10121 Torino (TO) - Italy	The Privacy Information Management System with the role of PII processor for the following processes and services: Design and provision of services of SW application development, management and maintenance.Design and provision of hosting, disaster recovery, business continuity and Cybersecurity.IT/OT technical and operational management services, H24 monitoring of IT systems, networks and applications also through the use of third party Data Center. Design and provision of cloud computing managed services such as IaaS, PaaS, SaaS and FaaS.Design and provision Security Operation Center (SOC) services and Incident Response services in the field of IT/OT, through CSIRT function (Computer Security Incident Response Team)Design and provision of:Call center services. Digital Identity services and application security services provided as a service and on customer's premise. Modeling, design, and implementation of IT solutions for data interoperability. Design, implementation and maintenance of IT solutions for application cooperation.Delivery and management of web sites and web portal services. Delivery of content management services. Delivery and management of "apps" for mobile devices. Server farm management and remote digital signature services. Photo interpretation services. Retention of digital documents service provided also on behalf of a third party.In accordance with the Statement of Applicability, version 16.0 of 06/03/2026

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Via F. Lauria - Centro Direzionale Isola F8 - 80143 Napoli (NA) - Italy	The Privacy Information Management System with the role of PII processor for the following processes and services: Design and provision of services of SW application development, management and maintenance. Design and provision of hosting, disaster recovery, business continuity and Cybersecurity. IT/OT technical and operational management services, H24 monitoring of IT systems, networks and applications also through the use of third party Data Center. Design and provision of cloud computing managed services such as IaaS, PaaS, SaaS and FaaS. Design and provision Security Operation Center (SOC) services and Incident Response services in the field of IT/OT, through CSIRT function (Computer Security Incident Response Team) Design and provision of: Call center services. Digital Identity services and application security services provided as a service and on customer's premise. Modeling, design, and implementation of IT solutions for data interoperability. Design, implementation and maintenance of IT solutions for application cooperation. Delivery and management of web sites and web portal services. Delivery of content management services. Delivery and management of "apps" for mobile devices. Server farm management and remote digital signature services. Photo interpretation services. Retention of digital documents service provided also on behalf of a third party. In accordance with the Statement of Applicability, version 16.0 of 06/03/2026