

# MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:  
C605955

Initial certification date:  
19 April 2023

Valid:  
10 July 2023 – 09 July 2026

This is to certify that the management system of  
**ALMAVIVA S.p.A.**  
Via di Casal Boccone, 188/190 - 00137 ROMA (RM) - Italy  
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Privacy Information Management System standard:  
**ISO/IEC 27701:2019**

This certificate is valid for the following scope:

**The Privacy Information Management System with the role of PII processor for the following processes and services:**

- Design and provision of housing, hosting, disaster recovery, business continuity, technical and operational management services, H24 monitoring of IT systems, networks and applications.
- Design and provision of cloud computing services such as IaaS, PaaS, SaaS, also through HyperCED® IT solution by Al maviva S.p.A.
- Provision of full managed cloud services.
- Development, maintenance and management of application services.
- Service desk services.
- Digital identity services and application security services provided as a service and on customer's premise.
- Modelling, design, and implementation of IT solutions for data interoperability.
- Design, implementation and maintenance of IT solutions for application cooperation.
- Delivery and management of web sites and web portal services.
- Delivery of content management services.
- Delivery and management of "apps" for mobile devices.
- Server farm management and remote digital signature services.
- Photo interpretation services.

Place and date:  
Vimercate (MB), 08 September 2025

For the issuing office:  
DNV - Business Assurance  
Via Energy Park, 14, - 20871 Vimercate (MB) - Italy



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**Claudia Baroncini**  
Management Representative



Certificate no.: C605955  
Place and date: Vimercate (MB), 08 September 2025

•**Retention of digital documents service provided also on behalf of a third party**

**In accordance with the Statement of Applicability, version 15 of 30/05/2025**

This certificate depends on the validity of the ISO/IEC 27001 certificate number: 30982-2008-AIS-ITA-SINCERT



## Appendix to Certificate

### ALMAVIVA S.p.A.

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Via di Casal Boccone, 188/190 - 00137 ROMA (RM) - Italy	<p>The Privacy Information Management System with the role of PII processor for the following processes and services:</p> <ul style="list-style-type: none"> <li>•Design and provision of housing, hosting, disaster recovery, business continuity, technical and operational management services, H24 monitoring of IT systems, networks and applications.</li> <li>•Design and provision of cloud computing services such as IaaS, PaaS, SaaS, also through HyperCED® IT solution by Al maviva S.p.A.</li> <li>•Provision of full managed cloud services.</li> <li>•Development, maintenance and management of application services.</li> <li>•Service desk services.</li> <li>•Digital identity services and application security services provided as a service and on customer's premise.</li> <li>•Modelling, design, and implementation of IT solutions for data interoperability.</li> <li>•Design, implementation and maintenance of IT solutions for application cooperation.</li> <li>•Delivery and management of web sites and web portal services.</li> <li>•Delivery of content management services.</li> <li>•Delivery and management of "apps" for mobile devices.</li> <li>•Server farm management and remote digital signature services.</li> <li>•Photo interpretation services.</li> <li>•Retention of digital documents service provided also on behalf of a third party. In accordance with the Statement of Applicability, version 15 of 30/05/2025</li> </ul>

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Via dello Scalo Prenestino, 15 - 00159 Roma (RM) - Italy	<p>The Privacy Information Management System with the role of PII processor for the following processes and services:</p> <ul style="list-style-type: none"> <li>•Design and provision of housing, hosting, disaster recovery, business continuity, technical and operational management services, H24 monitoring of IT systems, networks and applications.</li> <li>•Design and provision of cloud computing services such as IaaS, PaaS, SaaS, also through HyperCED® IT solution by Al maviva S.p.A.</li> <li>•Provision of full managed cloud services.</li> <li>•Development, maintenance and management of application services.</li> <li>•Service desk services.</li> <li>•Digital identity services and application security services provided as a service and on customer's premise.</li> <li>•Modelling, design, and implementation of IT solutions for data interoperability.</li> <li>•Design, implementation and maintenance of IT solutions for application cooperation.</li> <li>•Delivery and management of web sites and web portal services.</li> <li>•Delivery of content management services.</li> <li>•Delivery and management of "apps" for mobile devices.</li> <li>•Server farm management and remote digital signature services.</li> <li>•Photo interpretation services.</li> <li>•Retention of digital documents service provided also on behalf of a third party. In accordance with the Statement of Applicability, version 15 of 30/05/2025</li> </ul>



Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Corso Como, 15 - 20154 Milano (MI) - Italy	<p>The Privacy Information Management System with the role of PII processor for the following processes and services:</p> <ul style="list-style-type: none"> <li>•Design and provision of housing, hosting, disaster recovery, business continuity, technical and operational management services, H24 monitoring of IT systems, networks and applications.</li> <li>•Design and provision of cloud computing services such as IaaS, PaaS, SaaS, also through HyperCED® IT solution by Al maviva S.p.A.</li> <li>•Provision of full managed cloud services.</li> <li>•Development, maintenance and management of application services.</li> <li>•Service desk services.</li> <li>•Digital identity services and application security services provided as a service and on customer's premise.</li> <li>•Modelling, design, and implementation of IT solutions for data interoperability.</li> <li>•Design, implementation and maintenance of IT solutions for application cooperation.</li> <li>•Delivery and management of web sites and web portal services.</li> <li>•Delivery of content management services.</li> <li>•Delivery and management of "apps" for mobile devices.</li> <li>•Server farm management and remote digital signature services.</li> <li>•Photo interpretation services.</li> <li>•Retention of digital documents service provided also on behalf of a third party. In accordance with the Statement of Applicability, version 15 of 30/05/2025</li> </ul>



Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Piazza Aldo Moro, 10 - 35127 Padova (PD) - Italy	<p>The Privacy Information Management System with the role of PII processor for the following processes and services:</p> <ul style="list-style-type: none"> <li>•Design and provision of housing, hosting, disaster recovery, business continuity, technical and operational management services, H24 monitoring of IT systems, networks and applications.</li> <li>•Design and provision of cloud computing services such as IaaS, PaaS, SaaS, also through HyperCED® IT solution by Al maviva S.p.A.</li> <li>•Provision of full managed cloud services.</li> <li>•Development, maintenance and management of application services.</li> <li>•Service desk services.</li> <li>•Digital identity services and application security services provided as a service and on customer's premise.</li> <li>•Modelling, design, and implementation of IT solutions for data interoperability.</li> <li>•Design, implementation and maintenance of IT solutions for application cooperation.</li> <li>•Delivery and management of web sites and web portal services.</li> <li>•Delivery of content management services.</li> <li>•Delivery and management of "apps" for mobile devices.</li> <li>•Server farm management and remote digital signature services.</li> <li>•Photo interpretation services.</li> <li>•Retention of digital documents service provided also on behalf of a third party. In accordance with the Statement of Applicability, version 15 of 30/05/2025</li> </ul>



Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Corso Svizzera, 185 - 10149 Torino (TO) - Italy	<p>The Privacy Information Management System with the role of PII processor for the following processes and services:</p> <ul style="list-style-type: none"> <li>•Design and provision of housing, hosting, disaster recovery, business continuity, technical and operational management services, H24 monitoring of IT systems, networks and applications.</li> <li>•Design and provision of cloud computing services such as IaaS, PaaS, SaaS, also through HyperCED® IT solution by Al maviva S.p.A.</li> <li>•Provision of full managed cloud services.</li> <li>•Development, maintenance and management of application services.</li> <li>•Service desk services.</li> <li>•Digital identity services and application security services provided as a service and on customer's premise.</li> <li>•Modelling, design, and implementation of IT solutions for data interoperability.</li> <li>•Design, implementation and maintenance of IT solutions for application cooperation.</li> <li>•Delivery and management of web sites and web portal services.</li> <li>•Delivery of content management services.</li> <li>•Delivery and management of "apps" for mobile devices.</li> <li>•Server farm management and remote digital signature services.</li> <li>•Photo interpretation services.</li> <li>•Retention of digital documents service provided also on behalf of a third party. In accordance with the Statement of Applicability, version 15 of 30/05/2025</li> </ul>



Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Via S. Clemente, 53 - 24036 Bergamo (BG) - Italy	<p>The Privacy Information Management System with the role of PII processor for the following processes and services:</p> <ul style="list-style-type: none"> <li>•Design and provision of housing, hosting, disaster recovery, business continuity, technical and operational management services, H24 monitoring of IT systems, networks and applications.</li> <li>•Design and provision of cloud computing services such as IaaS, PaaS, SaaS, also through HyperCED® IT solution by Al maviva S.p.A.</li> <li>•Provision of full managed cloud services.</li> <li>•Development, maintenance and management of application services.</li> <li>•Service desk services.</li> <li>•Digital identity services and application security services provided as a service and on customer's premise.</li> <li>•Modelling, design, and implementation of IT solutions for data interoperability.</li> <li>•Design, implementation and maintenance of IT solutions for application cooperation.</li> <li>•Delivery and management of web sites and web portal services.</li> <li>•Delivery of content management services.</li> <li>•Delivery and management of "apps" for mobile devices.</li> <li>•Server farm management and remote digital signature services.</li> <li>•Photo interpretation services.</li> <li>•Retention of digital documents service provided also on behalf of a third party. In accordance with the Statement of Applicability, version 15 of 30/05/2025</li> </ul>