



MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:
30982-2008-AIS-ITA-SINCERT

Initial certification date:
10 July 2008

Valid:
10 July 2023 – 09 July 2026

This is to certify that the management system of

ALMAVIVA S.p.A.

Via Casal Boccone, 188-190 - 00137 Roma (RM) - Italy

and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Information Security Management System standard:

ISO/IEC 27001:2022

This certificate is valid for the following scope:

Design and provision of Housing, hosting, disaster recovery, business continuity, technical and operational management services, H24 monitoring of IT systems, networks and applications. Design and provision of cloud computing services such as IaaS, PaaS, SaaS, also through HyperCED® IT solution by Al maviva S.p.A. Provision of Full Managed Cloud Services using the guidance in ISO/IEC 27018:2019 and ISO/IEC 27017:2015. Development, maintenance and management of application services. Call center services. Digital Identity services and application security services provided as a service and on customer's premise. Modeling, design, and implementation of IT solutions for data interoperability. Design, implementation and maintenance of IT solutions for application cooperation. Delivery and management of web sites and web portal services. Delivery of Content Management services. Delivery and management of "apps" for mobile devices. Server Farm Management and Remote Digital Signature services. Photo interpretation services. Retention of digital documents service provided also on behalf of a third party. In accordance with the Statement of Applicability, version 13 of 04 April 2023

Place and date:
Vimercate (MB), 30 September 2023



SGQ N° 003 A
SGA N° 003 D
SGE N° 007 M
SCR N° 004 F

EMAS N° 009 P
PRD N° 003 B
PRS N° 004 C
SSI N° 002 G

Membro di MLA EA per gli schemi di accreditamento SGQ, SGA, PRD, PRS, ISP, GHG, LAB e LAT, di MLA IAF per gli schemi di accreditamento SGQ, SGA, SSI, FSM e PRD e di MIRA ILAC per gli schemi di accreditamento LAB, MED, LAT e ISP

For the issuing office:
DNV - Business Assurance
Via Energy Park, 14
20871 Vimercate (MB) - Italy

Claudia Baroncini
Management Representative

Lack of fulfilment of conditions as set out in the Certification Agreement may render this Certificate invalid.

ACCREDITED UNIT: DNV Business Assurance Italy S.r.l., Via Energy Park, 14 - 20871 Vimercate (MB) - Italy - TEL: +39 68 99 905. www.dnv.it

Appendix to Certificate

ALMAVIVA S.p.A.

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Via Casal Boccone, 188 190 - 00137 Roma (RM) - Italy	Design and provision of Housing, hosting, disaster recovery, business continuity, technical and operational management services, H24 monitoring of IT systems, networks and applications. Design and provision of cloud computing services such as IaaS, PaaS, SaaS, also through HyperCED® IT solution by Almoviva S.p.A. Provision of Full Managed Cloud Services using the guidance in ISO/IEC 27018:2019 and ISO/IEC 27017:2015. Development, maintenance and management of application services. Call center services. Digital Identity services and application security services provided as a service and on customer's premise. Modeling, design, and implementation of IT solutions for data interoperability. Design, implementation and maintenance of IT solutions for application cooperation. Delivery and management of web sites and web portal services. Delivery of Content Management services. Delivery and management of "apps" for mobile devices. Server Farm Management and Remote Digital Signature services. Photo interpretation services. Retention of digital documents service provided also on behalf of a third party
ALMAVIVA S.p.A.	Via dei Missaglia, 97 20142 Milano (MI) - Italy	Design and provision of Housing, hosting, disaster recovery, business continuity, technical and operational management services, H24 monitoring of IT systems, networks and applications. Design and provision of cloud computing services such as IaaS, PaaS, SaaS, also through HyperCED® IT solution by Almoviva S.p.A. Provision of Full Managed Cloud Services using the guidance in ISO/IEC 27018:2019 and ISO/IEC 27017:2015. Development, maintenance and management of application services. Call center services. Digital Identity services and application security services provided as a service and on customer's premise. Modeling, design, and implementation of IT solutions for data interoperability. Design, implementation and maintenance of IT solutions for application cooperation. Delivery and management of web sites and web portal services. Delivery of Content Management services. Delivery and management of "apps" for mobile devices. Server Farm Management and Remote Digital Signature services. Photo interpretation services. Retention of digital documents service provided also on behalf of a third party

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Via dello Scalo Prenestino, 15 00159 Roma (RM) - Italy	Design and provision of Housing, hosting, disaster recovery, business continuity, technical and operational management services, H24 monitoring of IT systems, networks and applications. Design and provision of cloud computing services such as IaaS, PaaS, SaaS, also through HyperCED® IT solution by Al maviva S.p.A. Provision of Full Managed Cloud Services using the guidance in ISO/IEC 27018:2019 and ISO/IEC 27017:2015. Development, maintenance and management of application services. Call center services. Digital Identity services and application security services provided as a service and on customer's premise. Modeling, design, and implementation of IT solutions for data interoperability. Design, implementation and maintenance of IT solutions for application cooperation. Delivery and management of web sites and web portal services. Delivery of Content Management services. Delivery and management of "apps" for mobile devices. Server Farm Management and Remote Digital Signature services. Photo interpretation services. Retention of digital documents service provided also on behalf of a third party
ALMAVIVA DIGITALTEC S.r.l. Certificate n.: 30982-2008-AIS-ITA-SINCERT-CC1	Via F. Lauria, Centro Direzionale Isola F8 80143 Napoli (NA) - Italy	Design and provision of cloud computing services. Provision of technical and operational management services of IT systems. In accordance with the Statement of Applicability, version 13 of 04 April 2023
Almawave S.p.A. Certificate n.: C521607	Via Casal Boccone, 188/190 00137 Roma (RM) – Italy Via alla Cascata 56/C 38123 Trento (TN) – Italy	Design and provision of Housing, hosting, disaster recovery, business continuity, technical and operational management services, H24 monitoring of IT systems, networks and applications. Design and provision of cloud computing services such as IaaS, PaaS, SaaS, also through HyperCED® IT solution by Al maviva S.p.A. Provision of Full Managed Cloud Services using the guidance in ISO/IEC 27018:2019 and ISO/IEC 27017:2015. Development, maintenance and management of application services. Call center services. Digital Identity services and application security services provided as a service and on customer's premise. Modeling, design, and implementation of IT solutions for data interoperability. Design, implementation and maintenance of IT solutions for application cooperation. Delivery and management of web sites and web portal services. Delivery of Content Management services. Delivery and management of "apps" for mobile devices. Server Farm Management and Remote Digital Signature services. Photo interpretation services. Retention of digital documents service provided also on behalf of a third party. In accordance with the Statement of Applicability, version 13 of 04 April 2023