

MANAGEMENT SYSTEM CERTIFICATE

Site certificate No.:
30982-2008-AIS-ITA-SINCERT-CC6

Valid:
10 July 2026 – 09 July 2029

Belongs to main certificate number:
30982-2008-AIS-ITA-SINCERT

This is to certify that the centrally implemented management system for

ALMAVIVA S.p.A.

Via di Casal Boccone, 188/190 - 00137 Roma (RM) - Italy

and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Information Security Management System standard:

ISO/IEC 27001:2022

This certificate is valid for the following site scope:

The Information Security Management System for:

Design and provision of services of SW application development, management and maintenance, through the use of guideline ISO/IEC 27034-3:2018.

Design and provision of hosting, disaster recovery, business continuity and Cybersecurity.

IT/OT technical and operational management services, H24 monitoring of IT systems, networks and applications also through the use of third party Data Center.

Design and provision of cloud computing managed services such as IaaS, PaaS, SaaS and FaaS through the application of guidelines ISO/IEC 27018:2025 and ISO/IEC 27017:2015.

Design and provision Security Operation Center (SOC) services and Incident Response services in the field of IT/OT, through CSIRT function (Computer Security Incident Response Team) and through the use of guideline ISO/IEC 27035-1 & 2:2023.

Design and provision of:

- Call center services.
- Digital Identity services and application security services provided as a service and on customer's premise.
- Modeling, design, and implementation of IT solutions for data interoperability.
- Design, implementation and maintenance of IT solutions for application cooperation.

Place and date:
Vimercate (MB), 30 June 2026

For the issuing office:
DNV - Business Assurance
Via Energy Park, 14, - 20871 Vimercate (MB) - Italy



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Claudia Baroncini
Management Representative

- Delivery and management of web sites and web portal services.
 - Delivery of content management services.
 - Delivery and management of “apps” for mobile devices.
 - Server farm management and remote digital signature services.
 - Photo interpretation services.
 - Retention of digital documents service provided also on behalf of a third party.
- In accordance with the Statement of Applicability, version 16.0 of 06/03/2026



Appendix to Certificate

ALMAVIVA S.p.A.

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Via di Casal Boccone, 188/190 - 00137 Roma (RM) - Italy	The Information Security Management System for: Design and provision of services of SW application development, management and maintenance, through the use of guideline ISO/IEC 27034-3:2018. Design and provision of hosting, disaster recovery, business continuity and Cybersecurity. IT/OT technical and operational management services, H24 monitoring of IT systems, networks and applications also through the use of third party Data Center. Design and provision of cloud computing managed services such as IaaS, PaaS, SaaS and FaaS through the application of guidelines ISO/IEC 27018:2025 and ISO/IEC 27017:2015. Design and provision Security Operation Center (SOC) services and Incident Response services in the field of IT/OT, through CSIRT function (Computer Security Incident Response Team) and through the use of guideline ISO/IEC 27035-1 & 2:2023. Design and provision of:- Call center services. - Digital Identity services and application security services provided as a service and on customer's premise. - Modeling, design, and implementation of IT solutions for data interoperability. - Design, implementation and maintenance of IT solutions for application cooperation.- Delivery and management of web sites and web portal services. - Delivery of content management services. - Delivery and management of "apps" for mobile devices. - Server farm management and remote digital signature services. - Photo interpretation services. - Retention of digital documents service provided also on behalf of a third party. In accordance with the Statement of Applicability, version 16.0 of 06/03/2026

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Corso Como, 15 - 20154 Milano (MI) - Italy	The Information Security Management System for: Design and provision of services of SW application development, management and maintenance, through the use of guideline ISO/IEC 27034-3:2018. Design and provision of hosting, disaster recovery, business continuity and Cybersecurity. IT/OT technical and operational management services, H24 monitoring of IT systems, networks and applications also through the use of third party Data Center. Design and provision of cloud computing managed services such as IaaS, PaaS, SaaS and FaaS through the application of guidelines ISO/IEC 27018:2025 and ISO/IEC 27017:2015. Design and provision Security Operation Center (SOC) services and Incident Response services in the field of IT/OT, through CSIRT function (Computer Security Incident Response Team) and through the use of guideline ISO/IEC 27035-1 & 2:2023. Design and provision of:- Call center services. - Digital Identity services and application security services provided as a service and on customer's premise. - Modeling, design, and implementation of IT solutions for data interoperability. - Design, implementation and maintenance of IT solutions for application cooperation.- Delivery and management of web sites and web portal services. - Delivery of content management services. - Delivery and management of "apps" for mobile devices. - Server farm management and remote digital signature services. - Photo interpretation services. - Retention of digital documents service provided also on behalf of a third party. In accordance with the Statement of Applicability, version 16.0 of 06/03/2026

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Piazza Aldo Moro, 10 - 35127 Padova (PD) - Italy	The Information Security Management System for: Design and provision of services of SW application development, management and maintenance, through the use of guideline ISO/IEC 27034-3:2018. Design and provision of hosting, disaster recovery, business continuity and Cybersecurity. IT/OT technical and operational management services, H24 monitoring of IT systems, networks and applications also through the use of third party Data Center. Design and provision of cloud computing managed services such as IaaS, PaaS, SaaS and FaaS through the application of guidelines ISO/IEC 27018:2025 and ISO/IEC 27017:2015. Design and provision Security Operation Center (SOC) services and Incident Response services in the field of IT/OT, through CSIRT function (Computer Security Incident Response Team) and through the use of guideline ISO/IEC 27035-1 & 2:2023. Design and provision of:- Call center services. - Digital Identity services and application security services provided as a service and on customer's premise. - Modeling, design, and implementation of IT solutions for data interoperability. - Design, implementation and maintenance of IT solutions for application cooperation. - Delivery and management of web sites and web portal services. - Delivery of content management services. - Delivery and management of "apps" for mobile devices. - Server farm management and remote digital signature services. - Photo interpretation services. - Retention of digital documents service provided also on behalf of a third party. In accordance with the Statement of Applicability, version 16.0 of 06/03/2026

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Via dell' Arsenale, 13 - 10121 Torino (TO) - Italy	The Information Security Management System for: Design and provision of services of SW application development, management and maintenance, through the use of guideline ISO/IEC 27034-3:2018. Design and provision of hosting, disaster recovery, business continuity and Cybersecurity. IT/OT technical and operational management services, H24 monitoring of IT systems, networks and applications also through the use of third party Data Center. Design and provision of cloud computing managed services such as IaaS, PaaS, SaaS and FaaS through the application of guidelines ISO/IEC 27018:2025 and ISO/IEC 27017:2015. Design and provision Security Operation Center (SOC) services and Incident Response services in the field of IT/OT, through CSIRT function (Computer Security Incident Response Team) and through the use of guideline ISO/IEC 27035-1 & 2:2023. Design and provision of:- Call center services. - Digital Identity services and application security services provided as a service and on customer's premise. - Modeling, design, and implementation of IT solutions for data interoperability. - Design, implementation and maintenance of IT solutions for application cooperation. - Delivery and management of web sites and web portal services. - Delivery of content management services. - Delivery and management of "apps" for mobile devices. - Server farm management and remote digital signature services. - Photo interpretation services. - Retention of digital documents service provided also on behalf of a third party. In accordance with the Statement of Applicability, version 16.0 of 06/03/2026

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Via F. Lauria - Centro Direzionale Isola F8 - 80143 Napoli (NA) - Italy	The Information Security Management System for: Design and provision of services of SW application development, management and maintenance, through the use of guideline ISO/IEC 27034-3:2018. Design and provision of hosting, disaster recovery, business continuity and Cybersecurity. IT/OT technical and operational management services, H24 monitoring of IT systems, networks and applications also through the use of third party Data Center. Design and provision of cloud computing managed services such as IaaS, PaaS, SaaS and FaaS through the application of guidelines ISO/IEC 27018:2025 and ISO/IEC 27017:2015. Design and provision Security Operation Center (SOC) services and Incident Response services in the field of IT/OT, through CSIRT function (Computer Security Incident Response Team) and through the use of guideline ISO/IEC 27035-1 & 2:2023. Design and provision of:- Call center services. - Digital Identity services and application security services provided as a service and on customer's premise. - Modeling, design, and implementation of IT solutions for data interoperability. - Design, implementation and maintenance of IT solutions for application cooperation. - Delivery and management of web sites and web portal services. - Delivery of content management services. - Delivery and management of "apps" for mobile devices. - Server farm management and remote digital signature services. - Photo interpretation services. - Retention of digital documents service provided also on behalf of a third party. In accordance with the Statement of Applicability, version 16.0 of 06/03/2026