

MANAGEMENT SYSTEM CERTIFICATE

Site certificate No.:
C852502-CC1

Valid:
24 June 2026 – 10 August 2028

Belongs to main certificate number:
C852502

This is to certify that the centrally implemented management system for

ALMAVIVA S.p.A.

Via di Casal Boccone, 188/190 - 00137 Roma (RM) - Italy

and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the IT Service Management System Standard:

ISO/IEC 20000-1:2018

This certificate is valid for the following site scope:

The IT service management system of ALMAVIVA S.p.A. supporting the provision and management of IT services in accordance with the service catalogue.

Place and date:
Barendrecht, 09 July 2026

For the issuing office:
DNV - Business Assurance
Zwolsseweg 1, 2994 LB Barendrecht,
Netherlands



Erië Koek
Management Representative

Appendix to Certificate

ALMAVIVA S.p.A.

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Via di Casal Boccone, 188/190 - 00137 Roma (RM) - Italy	The IT service management system of ALMAVIVA S.p.A. supporting the provision and management of IT services in accordance with the service catalogue.
ALMAVIVA S.p.A.	Corso Como, 15 - 20154 Milano (MI) - Italy	The IT service management system of ALMAVIVA S.p.A. supporting the provision and management of IT services in accordance with the service catalogue.