

MANAGEMENT SYSTEM CERTIFICATE

Site certificate No.:
CERT-00868-96-AQ-ROM-SINCERT-1

Valid:
29 June 2026 – 26 June 2027

Belongs to main certificate number:
CERT-00868-96-AQ-ROM-SINCERT

This is to certify that the centrally implemented management system for

ALMAVIVA S.p.A.

Via di Casal Boccone, 188/190 - 00137 Roma (RM) - Italy

and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Quality Management System standard:

ISO 9001:2015

This certificate is valid for the following site scope:

Services of analysis, design (including the architectural), development, installation, roll-out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of integrated communication command and control systems including surveillance of maritime and land borders through the use of active and passive sensors (radars, sensors optical), of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education. Management, organizational and thematic consulting services related to primary and support activities areas special

Place and date:
Vimercate (MB), 29 June 2026

For the issuing office:
DNV - Business Assurance
Via Energy Park, 14, - 20871 Vimercate (MB) - Italy



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Claudia Baroncini
Management Representative

services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; consultancy on services in agricultural, territorial, environmental, agro meteorological and food sectors; services in security and defence sectors; localized in accordance with customer needs. Retention of digital documents service provided also on behalf of a third party. Analysis, design, development, installation, testing, maintenance, provision and technical assistance of software services on PaaS and SaaS platforms in cloud/hybrid cloud mode (IAF: 33, 37, 35, 29, 34)



Appendix to Certificate

ALMAVIVA S.p.A.

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Via di Casal Boccone, 188/190 - 00137 Roma (RM) - Italy	Services of analysis, design (including the architectural), development, installation, roll-out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of integrated communication command and control systems including surveillance of maritime and land borders through the use of active and passive sensors (radars, sensors optical), of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialist classroom and online training services regarding ICT, management and education. Management, organizational and thematic consulting services related to primary and support activities areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; consultancy on services in agricultural, territorial, environmental, agro meteorological and food sectors; services in security and defence sectors; localized in accordance with customer needs. Retention of digital documents service provided also on behalf of a third party. Analysis, design, development, installation, testing, maintenance, provision and technical assistance of software services on PaaS and SaaS platforms in cloud/hybrid cloud mode. (IAF: 33, 37, 35, 29, 34)

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Piazza Aldo Moro 10 - 35127 Padova (PD) - Italy	Services of analysis, design (including the architectural), development, installation, roll-out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of integrated communication command and control systems including surveillance of maritime and land borders through the use of active and passive sensors (radars, sensors optical), of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education. Management, organizational and thematic consulting services related to primary and support activities areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; consultancy on services in agricultural, territorial, environmental, agro meteorological and food sectors; services in security and defence sectors; localized in accordance with customer needs. Retention of digital documents service provided also on behalf of a third party. Analysis, design, development, installation, testing, maintenance, provision and technical assistance of software services on PaaS and SaaS platforms in cloud/hybrid cloud mode.

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Via della Regione Siciliana, 3414 - 90145 Palermo (PA) - Italy	Services of analysis, design (including the architectural), development, installation, roll-out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of integrated communication command and control systems including surveillance of maritime and land borders through the use of active and passive sensors (radars, sensors optical), of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education. Management, organizational and thematic consulting services related to primary and support activities areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; consultancy on services in agricultural, territorial, environmental, agro meteorological and food sectors; services in security and defence sectors; localized in accordance with customer needs. Retention of digital documents service provided also on behalf of a third party. Analysis, design, development, installation, testing, maintenance, provision and technical assistance of software services on PaaS and SaaS platforms in cloud/hybrid cloud mode.

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Via Marino Serenari, 1 - 40013 Castel Maggiore (BO) - Italy	Services of analysis, design (including the architectural), development, installation, roll-out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of integrated communication command and control systems including surveillance of maritime and land borders through the use of active and passive sensors (radars, sensors optical), of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education. Management, organizational and thematic consulting services related to primary and support activities areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; consultancy on services in agricultural, territorial, environmental, agro meteorological and food sectors; services in security and defence sectors; localized in accordance with customer needs. Retention of digital documents service provided also on behalf of a third party. Analysis, design, development, installation, testing, maintenance, provision and technical assistance of software services on PaaS and SaaS platforms in cloud/hybrid cloud mode.

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Località Sa Illetta, S.S. 195 km. 2,3 c/o Open Campus - 09123 Cagliari (CA) - Italy	Services of analysis, design (including the architectural), development, installation, roll-out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of integrated communication command and control systems including surveillance of maritime and land borders through the use of active and passive sensors (radars, sensors optical), of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education. Management, organizational and thematic consulting services related to primary and support activities areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; consultancy on services in agricultural, territorial, environmental, agro meteorological and food sectors; services in security and defence sectors; localized in accordance with customer needs. Retention of digital documents service provided also on behalf of a third party. Analysis, design, development, installation, testing, maintenance, provision and technical assistance of software services on PaaS and SaaS platforms in cloud/hybrid cloud mode.

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ALMAVIVA S.p.A.	Via F. Zeni 8 - 38068 Rovereto (TN) - Italy	Services of analysis, design (including the architectural), development, installation, roll-out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of integrated communication command and control systems including surveillance of maritime and land borders through the use of active and passive sensors (radars, sensors optical), of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education. Management, organizational and thematic consulting services related to primary and support activities areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; consultancy on services in agricultural, territorial, environmental, agro meteorological and food sectors; services in security and defence sectors; localized in accordance with customer needs. Retention of digital documents service provided also on behalf of a third party. Analysis, design, development, installation, testing, maintenance, provision and technical assistance of software services on PaaS and SaaS platforms in cloud/hybrid cloud mode.

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Via F. Lauria - Centro Direzionale Isola F8 - 80143 Napoli (NA) - Italy	Services of analysis, design (including the architectural), development, installation, roll-out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of integrated communication command and control systems including surveillance of maritime and land borders through the use of active and passive sensors (radars, sensors optical), of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education. Management, organizational and thematic consulting services related to primary and support activities areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; consultancy on services in agricultural, territorial, environmental, agro meteorological and food sectors; services in security and defence sectors; localized in accordance with customer needs. Retention of digital documents service provided also on behalf of a third party. Analysis, design, development, installation, testing, maintenance, provision and technical assistance of software services on PaaS and SaaS platforms in cloud/hybrid cloud mode.

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ALMAVIVA S.p.A.	Via XX Settembre, 8/9 - 16121 Genova (GE) - Italy	Services of analysis, design (including the architectural), development, installation, roll-out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of integrated communication command and control systems including surveillance of maritime and land borders through the use of active and passive sensors (radars, sensors optical), of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education. Management, organizational and thematic consulting services related to primary and support activities areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; consultancy on services in agricultural, territorial, environmental, agro meteorological and food sectors; services in security and defence sectors; localized in accordance with customer needs. Retention of digital documents service provided also on behalf of a third party. Analysis, design, development, installation, testing, maintenance, provision and technical assistance of software services on PaaS and SaaS platforms in cloud/hybrid cloud mode.

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ALMAVIVA S.p.A.	Viale Antonio Gramsci, 42 - 50132 Firenze (FI) - Italy	Services of analysis, design (including the architectural), development, installation, roll-out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of integrated communication command and control systems including surveillance of maritime and land borders through the use of active and passive sensors (radars, sensors optical), of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education. Management, organizational and thematic consulting services related to primary and support activities areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; consultancy on services in agricultural, territorial, environmental, agro meteorological and food sectors; services in security and defence sectors; localized in accordance with customer needs. Retention of digital documents service provided also on behalf of a third party. Analysis, design, development, installation, testing, maintenance, provision and technical assistance of software services on PaaS and SaaS platforms in cloud/hybrid cloud mode.

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ALMAVIVA S.p.A.	Rotonda Giuseppe Antonio Torri, 9 - 40127 Bologna (BO) - Italy	Services of analysis, design (including the architectural), development, installation, roll-out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of integrated communication command and control systems including surveillance of maritime and land borders through the use of active and passive sensors (radars, sensors optical), of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education. Management, organizational and thematic consulting services related to primary and support activities areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; consultancy on services in agricultural, territorial, environmental, agro meteorological and food sectors; services in security and defence sectors; localized in accordance with customer needs. Retention of digital documents service provided also on behalf of a third party. Analysis, design, development, installation, testing, maintenance, provision and technical assistance of software services on PaaS and SaaS platforms in cloud/hybrid cloud mode.

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ALMAVIVA S.p.A.	Via della Repubblica, 77 - 87100 Cosenza (CS) - Italy	Services of analysis, design (including the architectural), development, installation, roll-out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of integrated communication command and control systems including surveillance of maritime and land borders through the use of active and passive sensors (radars, sensors optical), of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education. Management, organizational and thematic consulting services related to primary and support activities areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; consultancy on services in agricultural, territorial, environmental, agro meteorological and food sectors; services in security and defence sectors; localized in accordance with customer needs. Retention of digital documents service provided also on behalf of a third party. Analysis, design, development, installation, testing, maintenance, provision and technical assistance of software services on PaaS and SaaS platforms in cloud/hybrid cloud mode.

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ALMAVIVA S.p.A.	Via Banchina dell'Azoto, 15 - 30175 Marghera (VE) - Italy	Services of analysis, design (including the architectural), development, installation, roll-out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of integrated communication command and control systems including surveillance of maritime and land borders through the use of active and passive sensors (radars, sensors optical), of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education. Management, organizational and thematic consulting services related to primary and support activities areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; consultancy on services in agricultural, territorial, environmental, agro meteorological and food sectors; services in security and defence sectors; localized in accordance with customer needs. Retention of digital documents service provided also on behalf of a third party. Analysis, design, development, installation, testing, maintenance, provision and technical assistance of software services on PaaS and SaaS platforms in cloud/hybrid cloud mode.

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Corso Como, 15 - 20154 Milano (MI) - Italy	Services of analysis, design (including the architectural), development, installation, roll-out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of integrated communication command and control systems including surveillance of maritime and land borders through the use of active and passive sensors (radars, sensors optical), of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education. Management, organizational and thematic consulting services related to primary and support activities areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; consultancy on services in agricultural, territorial, environmental, agro meteorological and food sectors; services in security and defence sectors; localized in accordance with customer needs. Retention of digital documents service provided also on behalf of a third party. Analysis, design, development, installation, testing, maintenance, provision and technical assistance of software services on PaaS and SaaS platforms in cloud/hybrid cloud mode.

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Str. P.le per Casamassima, Km. 3 - 70010 Valenzano (BA) - Italy	Services of analysis, design (including the architectural), development, installation, roll-out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of integrated communication command and control systems including surveillance of maritime and land borders through the use of active and passive sensors (radars, sensors optical), of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education. Management, organizational and thematic consulting services related to primary and support activities areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; consultancy on services in agricultural, territorial, environmental, agro meteorological and food sectors; services in security and defence sectors; localized in accordance with customer needs. Retention of digital documents service provided also on behalf of a third party. Analysis, design, development, installation, testing, maintenance, provision and technical assistance of software services on PaaS and SaaS platforms in cloud/hybrid cloud mode.

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ALMAVIVA S.p.A.	Via dell' Arsenale, 13 - 10121 Torino (TO) - Italy	Services of analysis, design (including the architectural), development, installation, roll-out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of integrated communication command and control systems including surveillance of maritime and land borders through the use of active and passive sensors (radars, sensors optical), of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education. Management, organizational and thematic consulting services related to primary and support activities areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; consultancy on services in agricultural, territorial, environmental, agro meteorological and food sectors; services in security and defence sectors; localized in accordance with customer needs. Retention of digital documents service provided also on behalf of a third party. Analysis, design, development, installation, testing, maintenance, provision and technical assistance of software services on PaaS and SaaS platforms in cloud/hybrid cloud mode.