

# MANAGEMENT SYSTEM CERTIFICATE

Site certificate No.:  
CERT-00868-96-AQ-ROM-SINCERT-CC1

Valid:  
27 June 2024 – 26 June 2027

Belongs to main certificate number:  
CERT-00868-96-AQ-ROM-SINCERT

This is to certify that the centrally implemented management system for

**ALMAVIVA S.p.A.**

Via di Casal Boccone, 188/190 - 00137 ROMA (RM) - Italy

and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Quality Management System standard:

**ISO 9001:2015**

This certificate is valid for the following site scope:

**Services of analysis, design (including the architectural), development, installation, roll-out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of integrated communication command and control systems including surveillance of maritime and land borders through the use of active and passive sensors (radars, sensors optical), of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education. Management, organizational and thematic consulting services related to primary and support activities areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; consultancy on**

Place and date:  
Vimercate (MB), 28 May 2025



SGQ N° 003 A	EMAS N° 009 P
SGA N° 003 D	PRD N° 003 B
SGE N° 007 M	PRS N° 094 C
SCR N° 004 F	SSI N° 002 G

Membro di MLA EA per gli schemi di accreditamento SGQ, SGA, PRD, PRS, ISP, GHG, LAB e LAT, di MLA IAF per gli schemi di accreditamento SGQ, SGA, SSI, FSM e PRD e di MRA ILAC per gli schemi di accreditamento LAB, MED, LAT e ISP

For the issuing office:  
DNV - Business Assurance  
Via Energy Park, 14, - 20871 Vimercate (MB) - Italy



**Claudia Baroncini**  
Management Representative



Certificate no.: CERT-00868-96-AQ-ROM-SINCERT-CC1  
Place and date: Vimercate (MB), 28 May 2025

**services in agricultural, territorial, environmental, agro meteorological and food sectors; services in security and defence sectors; localized in accordance with customer needs. Retention of digital documents service provided also on behalf of a third party. Analysis, design, development, installation, testing, maintenance, provision and technical assistance of software services on PaaS and SaaS platforms in cloud/hybrid cloud mode (IAF: 33, 37, 35, 29, 34)**



## Appendix to Certificate

### ALMAVIVA S.p.A.

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Via di Casal Boccone, 188/190 - 00137 ROMA (RM) - Italy	<p>Services of analysis, design (including the architectural), development, installation, roll-out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of integrated communication command and control systems including surveillance of maritime and land borders through the use of active and passive sensors (radars, sensors optical), of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education. Management, organizational and thematic consulting services related to primary and support activities areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; consultancy on services in agricultural, territorial, environmental, agro meteorological and food sectors; services in security and defence sectors; localized in accordance with customer needs. Retention of digital documents service provided also on behalf of a third party. Analysis, design, development, installation, testing, maintenance, provision and technical assistance of software services on PaaS and SaaS platforms in cloud/hybrid cloud mode. (IAF: 33, 37, 35, 29, 34)</p>

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Piazza Aldo Moro 10 - 35127 Padova (PD) - Italy	<p>Services of analysis, design (including the architectural), development, installation, roll-out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of integrated communication command and control systems including surveillance of maritime and land borders through the use of active and passive sensors (radars, sensors optical), of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education. Management, organizational and thematic consulting services related to primary and support activities areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; consultancy on services in agricultural, territorial, environmental, agro meteorological and food sectors; services in security and defence sectors; localized in accordance with customer needs. Retention of digital documents service provided also on behalf of a third party. Analysis, design, development, installation, testing, maintenance, provision and technical assistance of software services on PaaS and SaaS platforms in cloud/hybrid cloud mode.</p>

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Via della Regione Siciliana, 3414 - 90145 Palermo (PA) - Italy	<p>Services of analysis, design (including the architectural), development, installation, roll-out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of integrated communication command and control systems including surveillance of maritime and land borders through the use of active and passive sensors (radars, sensors optical), of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education. Management, organizational and thematic consulting services related to primary and support activities areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; consultancy on services in agricultural, territorial, environmental, agro meteorological and food sectors; services in security and defence sectors; localized in accordance with customer needs. Retention of digital documents service provided also on behalf of a third party. Analysis, design, development, installation, testing, maintenance, provision and technical assistance of software services on PaaS and SaaS platforms in cloud/hybrid cloud mode.</p>

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Via Marino Serenari, 1 - 40013 Castel Maggiore (BO) - Italy	<p>Services of analysis, design (including the architectural), development, installation, roll-out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of integrated communication command and control systems including surveillance of maritime and land borders through the use of active and passive sensors (radars, sensors optical), of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education. Management, organizational and thematic consulting services related to primary and support activities areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; consultancy on services in agricultural, territorial, environmental, agro meteorological and food sectors; services in security and defence sectors; localized in accordance with customer needs. Retention of digital documents service provided also on behalf of a third party. Analysis, design, development, installation, testing, maintenance, provision and technical assistance of software services on PaaS and SaaS platforms in cloud/hybrid cloud mode.</p>

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Località Sa Illetta, S.S. 195 km. 2,3 c/o Open Campus - 09123 Cagliari (CA) - Italy	<p>Services of analysis, design (including the architectural), development, installation, roll-out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of integrated communication command and control systems including surveillance of maritime and land borders through the use of active and passive sensors (radars, sensors optical), of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education. Management, organizational and thematic consulting services related to primary and support activities areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; consultancy on services in agricultural, territorial, environmental, agro meteorological and food sectors; services in security and defence sectors; localized in accordance with customer needs. Retention of digital documents service provided also on behalf of a third party. Analysis, design, development, installation, testing, maintenance, provision and technical assistance of software services on PaaS and SaaS platforms in cloud/hybrid cloud mode.</p>

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Corso Svizzera, 185 - 10149 Torino (TO) - Italy	<p>Services of analysis, design (including the architectural), development, installation, roll-out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of integrated communication command and control systems including surveillance of maritime and land borders through the use of active and passive sensors (radars, sensors optical), of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education. Management, organizational and thematic consulting services related to primary and support activities areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; consultancy on services in agricultural, territorial, environmental, agro meteorological and food sectors; services in security and defence sectors; localized in accordance with customer needs. Retention of digital documents service provided also on behalf of a third party. Analysis, design, development, installation, testing, maintenance, provision and technical assistance of software services on PaaS and SaaS platforms in cloud/hybrid cloud mode.</p>

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Via F. Zeni 8 - 38068 Rovereto (TN) - Italy	<p>Services of analysis, design (including the architectural), development, installation, roll-out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of integrated communication command and control systems including surveillance of maritime and land borders through the use of active and passive sensors (radars, sensors optical), of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education. Management, organizational and thematic consulting services related to primary and support activities areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; consultancy on services in agricultural, territorial, environmental, agro meteorological and food sectors; services in security and defence sectors; localized in accordance with customer needs. Retention of digital documents service provided also on behalf of a third party. Analysis, design, development, installation, testing, maintenance, provision and technical assistance of software services on PaaS and SaaS platforms in cloud/hybrid cloud mode.</p>

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Via dello Scalo Prenestino, 15 - 00159 Roma (RM) - Italy	<p>Services of analysis, design (including the architectural), development, installation, roll-out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of integrated communication command and control systems including surveillance of maritime and land borders through the use of active and passive sensors (radars, sensors optical), of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education. Management, organizational and thematic consulting services related to primary and support activities areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; consultancy on services in agricultural, territorial, environmental, agro meteorological and food sectors; services in security and defence sectors; localized in accordance with customer needs. Retention of digital documents service provided also on behalf of a third party. Analysis, design, development, installation, testing, maintenance, provision and technical assistance of software services on PaaS and SaaS platforms in cloud/hybrid cloud mode.</p>

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Via F. Lauria - Centro Direzionale Isola F8 - 80143 Napoli (NA) - Italy	<p>Services of analysis, design (including the architectural), development, installation, roll-out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of integrated communication command and control systems including surveillance of maritime and land borders through the use of active and passive sensors (radars, sensors optical), of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education. Management, organizational and thematic consulting services related to primary and support activities areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; consultancy on services in agricultural, territorial, environmental, agro meteorological and food sectors; services in security and defence sectors; localized in accordance with customer needs. Retention of digital documents service provided also on behalf of a third party. Analysis, design, development, installation, testing, maintenance, provision and technical assistance of software services on PaaS and SaaS platforms in cloud/hybrid cloud mode.</p>

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Via XX Settembre, 8/9 - 16121 Genova (GE) - Italy	<p>Services of analysis, design (including the architectural), development, installation, roll-out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of integrated communication command and control systems including surveillance of maritime and land borders through the use of active and passive sensors (radars, sensors optical), of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education. Management, organizational and thematic consulting services related to primary and support activities areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; consultancy on services in agricultural, territorial, environmental, agro meteorological and food sectors; services in security and defence sectors; localized in accordance with customer needs. Retention of digital documents service provided also on behalf of a third party. Analysis, design, development, installation, testing, maintenance, provision and technical assistance of software services on PaaS and SaaS platforms in cloud/hybrid cloud mode.</p>

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Viale Antonio Gramsci, 42 - 50132 Firenze (FI) - Italy	<p>Services of analysis, design (including the architectural), development, installation, roll-out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of integrated communication command and control systems including surveillance of maritime and land borders through the use of active and passive sensors (radars, sensors optical), of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education. Management, organizational and thematic consulting services related to primary and support activities areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; consultancy on services in agricultural, territorial, environmental, agro meteorological and food sectors; services in security and defence sectors; localized in accordance with customer needs. Retention of digital documents service provided also on behalf of a third party. Analysis, design, development, installation, testing, maintenance, provision and technical assistance of software services on PaaS and SaaS platforms in cloud/hybrid cloud mode.</p>

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Rotonda Giuseppe Antonio Torri, 9 - 40127 Bologna (BO) - Italy	<p>Services of analysis, design (including the architectural), development, installation, roll-out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of integrated communication command and control systems including surveillance of maritime and land borders through the use of active and passive sensors (radars, sensors optical), of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education. Management, organizational and thematic consulting services related to primary and support activities areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; consultancy on services in agricultural, territorial, environmental, agro meteorological and food sectors; services in security and defence sectors; localized in accordance with customer needs. Retention of digital documents service provided also on behalf of a third party. Analysis, design, development, installation, testing, maintenance, provision and technical assistance of software services on PaaS and SaaS platforms in cloud/hybrid cloud mode.</p>

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Via della Repubblica, 77 - 87100 Cosenza (CS) - Italy	<p>Services of analysis, design (including the architectural), development, installation, roll-out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of integrated communication command and control systems including surveillance of maritime and land borders through the use of active and passive sensors (radars, sensors optical), of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education. Management, organizational and thematic consulting services related to primary and support activities areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; consultancy on services in agricultural, territorial, environmental, agro meteorological and food sectors; services in security and defence sectors; localized in accordance with customer needs. Retention of digital documents service provided also on behalf of a third party. Analysis, design, development, installation, testing, maintenance, provision and technical assistance of software services on PaaS and SaaS platforms in cloud/hybrid cloud mode.</p>

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Via Banchina dell'Azoto - 30175 Marghera (VE) - Italy	<p>Services of analysis, design (including the architectural), development, installation, roll-out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of integrated communication command and control systems including surveillance of maritime and land borders through the use of active and passive sensors (radars, sensors optical), of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education. Management, organizational and thematic consulting services related to primary and support activities areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; consultancy on services in agricultural, territorial, environmental, agro meteorological and food sectors; services in security and defence sectors; localized in accordance with customer needs. Retention of digital documents service provided also on behalf of a third party. Analysis, design, development, installation, testing, maintenance, provision and technical assistance of software services on PaaS and SaaS platforms in cloud/hybrid cloud mode.</p>

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Corso Como, 15 - 20154 Milano (MI) - Italy	<p>Services of analysis, design (including the architectural), development, installation, roll-out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of integrated communication command and control systems including surveillance of maritime and land borders through the use of active and passive sensors (radars, sensors optical), of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education. Management, organizational and thematic consulting services related to primary and support activities areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; consultancy on services in agricultural, territorial, environmental, agro meteorological and food sectors; services in security and defence sectors; localized in accordance with customer needs. Retention of digital documents service provided also on behalf of a third party. Analysis, design, development, installation, testing, maintenance, provision and technical assistance of software services on PaaS and SaaS platforms in cloud/hybrid cloud mode.</p>

Site Name	Site Address	Site Scope
ALMAVIVA S.p.A.	Str. P.le per Casamassima, Km. 3 - 70010 Valenzano (BA) - Italy	<p>Services of analysis, design (including the architectural), development, installation, roll-out and maintenance, hardware and software integration (products, computer facilities and communication) of information systems, of systems and products for interface to users (web portals) in observance with accessibility requirements, of integrated communication command and control systems including surveillance of maritime and land borders through the use of active and passive sensors (radars, sensors optical), of software products, of multimedia applications and provision of: call center services (Service Desk), support services, operation and technical management services of information systems and network infrastructure; Disaster Recovery and Business Continuity services; integration services of information and communication structures and products; provision of product and solutions development services: analysis, design, development, delivery of software and functional solutions for banking and insurance market; provision of application management services: software maintenance and functional support for banking and insurance applications; marketing, installation assistance services and maintenance of third parties software products; electrical, electronic and computer equipment sale; basic and specialistic classroom and online training services regarding ICT, management and education. Management, organizational and thematic consulting services related to primary and support activities areas special services: of electronic publishing, communication and document management; consultancy on accounting systems and on web sites accessibility; consultancy on services in agricultural, territorial, environmental, agro meteorological and food sectors; services in security and defence sectors; localized in accordance with customer needs. Retention of digital documents service provided also on behalf of a third party. Analysis, design, development, installation, testing, maintenance, provision and technical assistance of software services on PaaS and SaaS platforms in cloud/hybrid cloud mode.</p>