



Absolute digital.

Consolidated experience, unique expertise,
continuous research and a profound knowledge of
the various market sectors - public and private -
make the Al maviva Group the Italian leader in
Information & Communication Technology.



DIGITAL CHANGE



DIGITAL CUSTOMER
MANAGEMENT



PEOPLE CENTERED
TECHNOLOGY

76

BRANCHES

46.000

EMPLOYEES

1,096

BILLION EUROS
(2022 Turnover)

IT made in Italy

Italian leader in the Information Technology sector,
Almaviva accompanies the digital transformation in the
key sectors for the country's economy.

Almaviva

Almaviva
SAUDI ARABIA

Almaviva
de BELGIQUE

AD
Almaviva
DIGITALTEC

Almaviva
EGYPT

Almaviva
FINLAND

Almaviva
— REPÚBLICA DOMINICANA —

Almaviva
RUSSIA

Almaviva
USA

Almaviva
EAU

REACTIVE
Almaviva Group

Kline
Almaviva Group

LOMBARDIA GESTIONE

SADEL
Gruppo Almaviva

TECNAU
SISTEMI DI SUPERVISIONE Gruppo Almaviva

WEDOO

data jam

Presence in Italy as a reference of value. And out
of solid “Made in Italy” expertise, combined with
the ability to integrate different cultures, skills and
experiences, a global network was born. Key player
in digital transformation.

ITALY
BELGIUM
DOMINICAN REPUBLIC
EGYPT
UNITED ARAB EMIRATES
FINLAND
RUSSIA
SAUDI ARABIA
USA

4.500

EMPLOYEES

721

MILLION EUROS
(2022 Turnover)

A unique service model based on the quality of people, technological innovation and solid process expertise.

**ITALY
BRAZIL
COLOMBIA
TUNISIA**

41.100
EMPLOYEES

325
MILLION EUROS
(2022 Turnover)

Digital mindset, Human touch

A new vision of Customer Experience Management for the organizations willing to innovate the Customer Journey in a dynamic and multi-channel way.



#AI4YOU

The natural interaction with technology

Almawave is one of the major Italian players with an international vocation in artificial intelligence and natural language processing applied to Information Management and Smart CX Management.



AI-driven «made in Italy» technologies based on Machine Learning, Deep Learning and Natural Language Processing. The Digital Transformation designed on the frontier of innovation.

**ITALY
BRAZIL
U.S.A.**

400
EMPLOYEES

50
MILLION EUROS
(2022 Turnover)

Value Mix Strategy



DIGITAL
TRANSFORMATION



Digital Transformation

	TRADITIONAL	CURRENT	EMERGING	FUTURE
CUSTOMER EXPERIENCE	CUSTOMER INSIGHT	OMNI-CHANNEL	DIGITAL MARKETING	ONLY FOR YOU
PRODUCT & SERVICE	CONNECTED	PAY PER USE	PREDICTIVE USAGE	AUTONOMOUS SERVICES
OPERATIONS	ANYTIME, ANYWHERE, ANY DEVICE	AGILE APPROACHES TO WORK	CUSTOMER CENTRIC & STANDARD PLATFORMS	AIOPS
ORGANIZATION	DIGITAL COLLABORATION	DIGITAL SKILLS & VIRTUAL WORKFORCE	DYNAMIC PARTNER ECOSYSTEMS	COLLABORATIVE MATRIX



Vertical expertise



TRANSPORTATION



GOVERNMENT



FINANCIAL SERVICES



MANUFACTURING



TELCO, MEDIA & UTILITIES



Technological domains



INTERNET OF THINGS



BLOCKCHAIN



GIS & REMOTE SENSING



ARTIFICIAL INTELLIGENCE



AI & NLU FOR CUSTOMER TRANSFORMATION
SMART INTERACTION



AI & NLU FOR CUSTOMER EXPERIENCE
INFORMATION MANAGEMENT



NATURAL LANGUAGE PROCESSING



ENTERPRISE APPLICATION INTEGRATION



MIXED & VIRTUAL REALITY



CYBER SECURITY



SALESFORCE



SERVICE MANAGEMENT



APPLICATION PERFORMANCE MONITORING



DEVOPS



DIGITAL EXPERIENCE



CLOUD SERVICES



DATA CENTER INFRASTRUCTURE



Partnerships & Certifications

PARTNERSHIP



TECHNOLOGY PARTNER



AGREEMENT



SPECIFIC MARKET ALLIANCE

CERTIFICAZIONI



QUALITY



INFORMATION SECURITY



BUSINESS CONTINUITY



IT SERVICE MANAGEMENT



SOCIAL RESPONSIBILITY



ENVIRONMENT



ENERGY



Practice & Digital Solution Services



DIGITAL SOLUTION SERVICES



IOT & EMERGING TECHNOLOGIES



CLOUD



MANAGED SERVICES



SECURITY





Proprietary Platforms & Solutions



Audioma®



FlyScribe®



Verbamatic®



Services



MANAGED OPERATIONS



DIGITAL



CONSULTING



APPLICATION MANAGEMENT



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