



Safe and Responsible AI: Almaviva Obtains the ISO/IEC 42001 Certification

- *The certification confirms the adoption of an artificial intelligence management system that complies with the highest international standards, such as the EU AI Act, applied to the development and delivery of solutions that integrate intelligent and agentic functionalities within the group's digital platform.*
- *ISO/IEC 42001 is the first international standard for AI management systems.*
- *"With this acknowledgment, Almaviva strengthens its position as a strategic partner for the digital transformation of public administrations and enterprises, ensuring the use of AI that focuses on value, safety, and long-term sustainability," commented Valeria Sandei, Chief of Global AI for the Almaviva Group.*

Rome, May 11, 2026 – Almaviva has obtained the **ISO/IEC 42001:2023** certification for the provision of artificial intelligence and machine learning solutions that support business processes, aimed at optimizing the software life cycle.

The certification - already obtained last year by the subsidiary Almaxwave as a developer, producer, and provider - confirms the adoption of an artificial intelligence management system that complies with the highest international standards, such as the EU AI Act, applied to the development and delivery of solutions that integrate intelligent and agentic functionalities within the group's digital platform.

ISO/IEC 42001 is the **first certifiable international standard** dedicated to artificial intelligence (AI management systems -AIMS) in order to promote their reliable, ethical, transparent, and secure use and development. The certification was granted to Almaviva by the independent body **DNV**.

"With this acknowledgment, Almaviva strengthens its position as a strategic partner for the digital transformation of public administrations and enterprises, ensuring the use of AI that focuses on value, safety, and long-term sustainability," commented Valeria Sandei, Chief of Global AI for the Almaviva Group. "Obtaining the group's second ISO/IEC 42001 certification, following Almaxwave's certification last year as a producer, developer, and provider of AI, represents a further step forward in our AI-driven evolution."

"Our approach ensures the introduction and use of AI and ML technologies according to a structured, governed, and controllable model, capable of ensuring the systematic management of risks related to AI systems, the traceability and transparency of automated decision-making processes, the monitoring of quality throughout the entire software life cycle, and the continuous improvement of performance and compliance," stated Alessandro Mantelli, CTO of Almaviva.

For years, Almaviva has pursued a structured transformation, strengthening governance and the responsible use of artificial intelligence technologies. In this context, an AI committee, tasked with effectively overseeing and governing the adoption of new tools, supporting work activities, and mitigating internal risks, has been established. The committee works to ensure use that is secure, ethical, and compliant with industry best practices, through the definition and continuous updating of guidelines and behavioral principles, as well as the constant monitoring of technology through specific audits and the planning of initiatives aimed at promoting an informed and responsible use of AI.

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At the same time, the company has launched the creation of a laboratory dedicated to developing and supervising skills in the Automation Platform Engineering field. This initiative aims to design and implement automation solutions that support application processes, development, and operations, encouraging the adoption of automation, orchestration, and intelligent automation technologies.

This further recognition complements the group's broader compliance initiatives, which also include Almaxwave - a member company of the group dedicated to the development of AI technology and products - aligned with the highest certified standards, since July of last year.

The **Almaviva** Group, a leading Italian Information & Communication Technology company, has been a key player in the field of digital transformation for over 40 years, supporting the innovation journeys of enterprises and public administrations. The group operates through a global network of over 65 companies and 80 offices in Italy and abroad, with a strong presence in various countries, including the United States, Latin America (Brazil, Colombia, the Dominican Republic), Belgium, Spain, Finland, Saudi Arabia, the United Arab Emirates, Egypt, and Tunisia. It employs over 40,000 people in Italy and worldwide and reported pro-forma revenues exceeding €1.8 billion in 2025.

Combining proprietary platforms and cutting-edge technologies - such as artificial intelligence, data analytics, cloud, and cybersecurity - the group drives the evolution of end-to-end processes and systems in the market's strategic sectors: public administration, transportation, healthcare, finance, defense and security, environment, and water resource management. www.almaviva.it

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